



# ERIE AND NIAGARA INSURANCE ASSOCIATION

## EXISTING CUSTOMER PORTAL USER - AUTOPAY ENROLLMENT

1. Log onto [www.enia.com](http://www.enia.com) and click on the **MAKE A PAYMENT** button

Erie and Niagara Insurance Association

HOME | EMPLOYEE LOGIN | AGENCY LOGIN | **MAKE A PAYMENT** | REPORT A CLAIM

ABOUT US | PRODUCTS | **PAYMENTS** | RESOURCES | FIND AN AGENT | CONTACT US

**Welcome to Erie and Niagara Insurance**  
"The Strength of Our Past is the Foundation of Our Future"

If you are looking for an insurance carrier that can deliver exceptional value, excellent service and superior coverage, Erie and Niagara is the right company for you. Founded in 1875, we protect our 97,000 policyholders with quality products and services. We hold an A (Excellent) financial rating from A.M. Best Company, the insurance industry's leading rating organization.

Whether your needs are personal, farm or business related, we can help. There are over 300 professional independent insurance agents across Upstate New York representing Erie and Niagara Insurance offering superior service and innovative products. And if you have a claim, you can expect fair, prompt, and courteous service. We welcome the opportunity to be of service to you.

**Make A Payment**  
In addition to accepting one-time electronic payments, we also offer recurring payments from your checking or savings account.  
Enroll in AutoPay and all installment fees are waived!  
Click on the "PAYMENTS" tab above to learn more about this convenient billing option

**MAKE A PAYMENT**

**Report A Claim**  
Please have your policy number available to report a claim.

**REPORT A CLAIM**

**Find An Agent**  
Zip Code:  Miles:  10

**FIND AN AGENT**

**Products**

- Homeowner
- Business Owner
- Bed and Breakfast
- Cyber Liability
- Landlord
- Vendor Insurance
- Farm Owner
- Special Multi-Peril
- Umbrella\*
- Artisan
- Inland Marine

\*Umbrella Policy offered through our affiliate Cherry Valley Cooperative Insurance Company

**WARD'S 50**  
Financial Strength Rating  
**BEST**  
U.S. • Higher Since 1998  
REPUTATION • CONSISTENCY • PERFORMANCE

2. Click on **Customer Portal Login** link at bottom of page

Erie and Niagara Insurance Association

**One-Time Payment Login**  
To make a one-time payment please enter your policy number and security code located on your bill or policy document

Policy Number:

Security Code on your Bill:

[Where is the Security Code on my bill?](#)

**Next**

**Customer Portal Login**  
Please click the button below to log into your Customer Portal account

**Customer Portal Login**

[Return to Enia.com](http://Return to Enia.com)

3. As an existing Customer Portal user, enter your **Email/User ID** and **Password**, click **Login** at bottom of page

Customer Portal

VISA MasterCard DISCOVER echeck

### Make One-Time Payment

Pay your bill in 3 easy steps without registering. All you need is your policy number and 4-digit security code from your paper bill.

Payments made prior to midnight will be posted to your account next day. Payments made after midnight will be posted within 48 hours. For each payment, you will receive a confirmation number for your records.

[Pay Now](#)

### Login

**Email/User ID**  
Email/User ID

**Password**  
Password

Welcome to the NEW and EASY-TO-USE Erie and Niagara Insurance Customer Portal!

Our new Customer Portal offers new payment options, payment methods and billing enhancements. As a registered Customer Portal user, you can take advantage of:

- AutoPay bill pay using a credit/debit card or e-check
- Paperless billing notifications including Pay-by-Text
- Pay multiple policies with one payment method
- View policy documents

Visit our [Payments - Learn More](#) or our [Frequently Asked Questions](#) page to learn more.

We are here to help! Please contact us at 1-800-234-9876 (M-F 8:30am - 4:30pm EST) with any questions regarding your policy billing.

Don't have an account? [Register Now](#)

[Login](#) [Forgot your password?](#)

4. On the Customer Portal Accounts page, if your policy is listed on the Accounts page, please click on **AutoPay** link on the left-hand side of the screen or select the **AutoPay** button and follow screen flow.

Customer Portal

### Accounts

\*\*Please note, your policy will not be affected by any update made herein to the First/Last Name, Phone Number or Zip Code field, please call your agent to review and make changes to your policy.\*\*

Erie Niagara Policy Payment #

Account Details [Edit](#)

Date Due	Minimum Amount Due	<a href="#">Pay Bill</a>
Apr 25, 2023	\$2,128.50	
	Total Amount Due	
	\$2,128.50	

Paperless [?](#)

Yes  ebill

AutoPay [?](#) [AutoPay](#)

More

[View All Payments](#)

[View My Docs](#)

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Eriety Policy  
[Privacy Notice to California Residents](#)  
[Website Conditions of Use](#)  
[Payment Authorization Terms](#)

Last login was on  
Apr 25, 2023, 9:59:01 PM

5. A Schedule Created confirmation will appear on the screen for your records. You will also receive an email confirmation as well. Paperwork will be mailed from Erie and Niagara confirming enrollment.

Your AutoPay Enrollment has been completed!

Schedule Created	
Confirmation #	1393008
Payment Type	Erie Niagara Policy Payment
Account #	
Payment Method	MasterCard *****5454
Start Date	Jul 1, 2022
Frequency	Bill amount on the due date
Payment Amount	Bill Amount
Total Amount	Bill Amount

[Print](#) [Back to AutoPay](#)